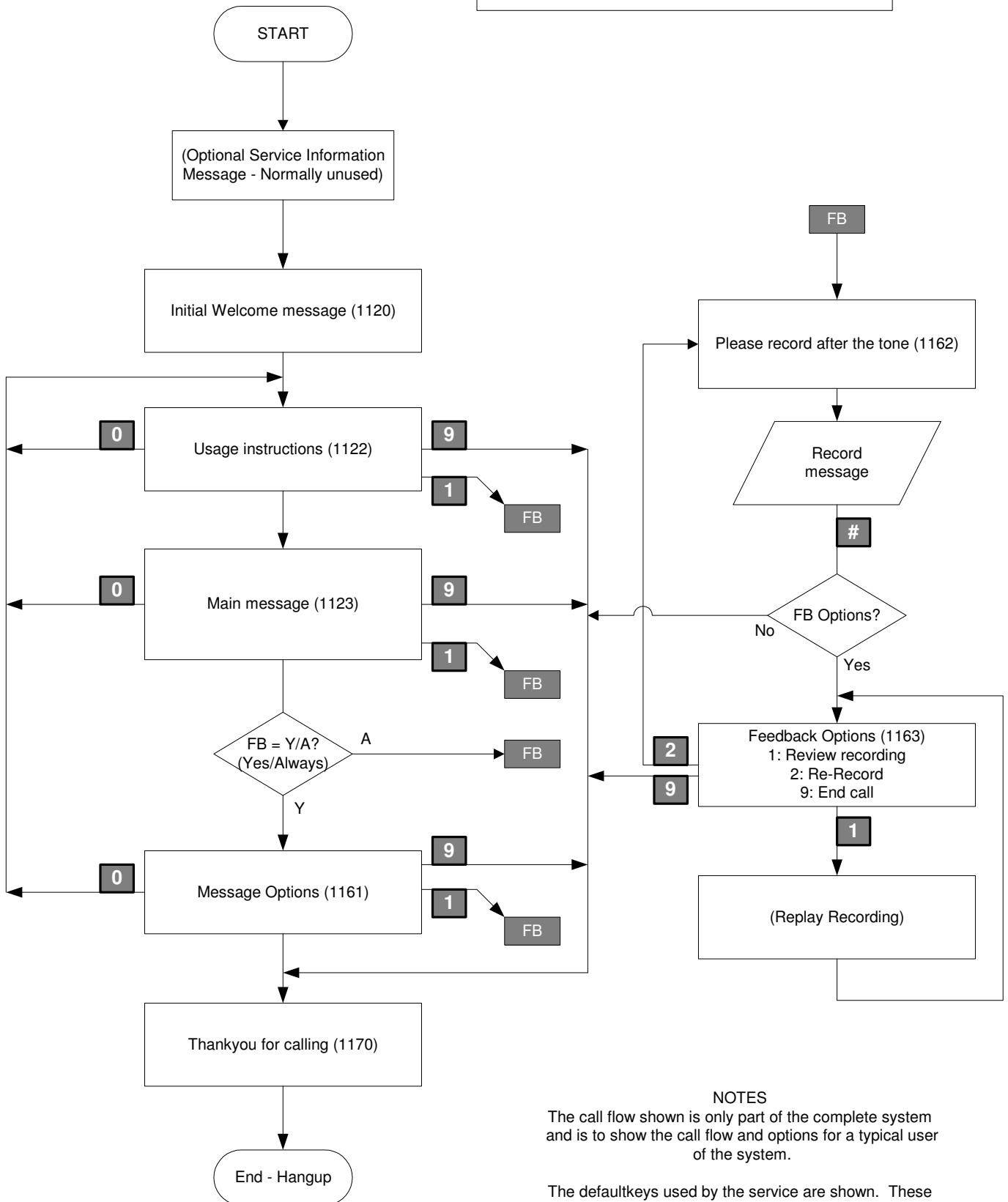


InfoLine Basic Callflow with Feedback option

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NOTES

The call flow shown is only part of the complete system and is to show the call flow and options for a typical user of the system.

The default keys used by the service are shown. These can be customised for any particular client.

The option to email recorded messages is not shown, but is an integral part of the InfoLine service and can be enabled for any client.